

Dave Trzenski

February 26, 2020

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Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail

2

Cause Code: -

This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 1G1YW2DW9C5107723 Model: 1YG07-2012 CORVETTE GRAND SPORT COUPE

Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes

Order Type: 70 - RETAIL - STOCK

Field Actions: 0 Open

REQUEST ANOTHER VIN

Job Card Date: 06/30/2016 Job Card Number: 237866

Repair Service Agent: 255691 Odometer Reading: 20,806 MI STINGRAY CHEVROLET Authorization Code:

STINGRAY CHEVROLET 2002 NORTH FRONTAGE RD PLANT CITY FL 33563-2700

8137525123

Process Date: 07/01/2016

Transaction Type:

ZFAT----Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 1 Transaction Adjustment:

Labour Op 9100896-N140203 - Install UBEC Jumper Harness

Causal Part Number

→ See other Parts and/or Net Items

Job Card Date: 09/23/2014 Job Card Number: 157489

Repair Service Agent: 255691 Odometer Reading: 16,590 MI STINGRAY CHEVROLET Authorization Code:

2002 NORTH FRONTAGE RD PLANT CITY FL 33563-2700

8137525123

Process Date: 09/24/2014

Transaction Type:

ZREG----Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0328-Engine/Fuel/Exhaust - No Start

Job Card Line #: 1 Transaction Adjustment: Cause Code: 6579-Module/Component - Shorted

Labour Op 4041510-Battery Replacement

Causal Part Number 00000000088865290-BATTERY ASM

→ See other Parts and/or Net Items

For this vehicle:

- → View Vehicle Summary
 - Service
 - → Contract
 - → Branded Title
 - → Warranty Block
- → View Vehicle Build
- → <u>View Vehicle</u> <u>Component Summary</u>
- View Vehicle

 → Transaction History
 Detail
- $\rightarrow \frac{\text{View Vehicle Delivery}}{\underline{\text{Information}}}$
- → Investigate Major Assembly History

Job Card Date: 09/18/2014 Job Card Number: 0018829864

Repair Service Agent: 257619 Odometer Reading: 16,188 MI

ALLSTATE - SIGNATURE MOTOR CLUB, IN

200 N MARTINGALE RD SCHAUMBURG IL 60173-2033

Authorization Code: A

Process Date: 09/23/2014 Transaction Type:

ZREG----Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0090-No Customer Complaint - Other

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow

operation

Labour Op 0600052-ROADSIDE SERVICE (BATTERY/JUMP START)

Causal Part Number

→See other Parts and/or Net Items

Job Card Date: 08/11/2014 Job Card Number: 0018173654

Repair Service Agent: 257619 Odometer Reading: 15,000 MI Authorization Code: A

ALLSTATE - SIGNATURE MOTOR CLUB, IN

200 N MARTINGALE RD SCHAUMBURG IL 60173-2033

Process Date: 08/13/2014

Transaction Type:

ZREG----Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0090-No Customer Complaint - Other

issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow

operation

Labour Op 0600052-ROADSIDE SERVICE (BATTERY/JUMP START)

Causal Part Number

→ See other Parts and/or Net Items

Job Card Date: 03/04/2014 Job Card Number: 135816

Repair Service Agent: 255691 STINGRAY CHEVROLET 2002 NORTH FRONTAGE RD PLANT CITY FL 33563-2700

Odometer Reading: 13,635 MI Authorization Code:

8137525123

Process Date: 03/07/2014

Transaction Type: ZFAT----Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op V2707-12260 - Replace Air Inlet Grille Panel

Causal Part Number

→See other Parts and/or Net Items

Job Card Date: 02/12/2012 Job Card Number: A07723

Repair Service Agent: 255691 STINGRAY CHEVROLET 2002 NORTH FRONTAGE RD PLANT CITY FL 33563-2700 Odometer Reading: 1 MI Authorization Code:

8137525123

Process Date: 02/12/2012

Transaction Type: ZPDI----Pre-Delivery Inspection Transaction Expense Category: Pre-Delivery Inspection

Customer Complaint Code:

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op Z7000-Pre-Delivery Inspection - Base Time

Causal Part Number

Global Warranty Management: Site Map

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