GlobalConnect	wes milby September 29, 2010	Update My Pro Logout
obal Warranty Management: Main > Interface With Customer > Vi		
NTERFACE WITH CUSTOMER		
iew Vehicle Transaction History Detail	9	
his screen allows GMVIS users to view the available information on	i individual transaction for the VIN selected.	For this vehicle: → View Vehicle Summary
Vehicle Information Mode VIN: 1G1YY26E165127662 Mode Service Contract: No Branded Title: No Warranty Blog Order Type: 70 - RETAIL - STOCK Field Actions: 0 Open	I: 1YY87-2006 CORVETTE Z06 2 DOOR ck: No PDI Status: No REQUEST ANOTHER VIN	→ Service → Contract → Branded Title → Warranty Block → <u>View Vehicle Build</u> → <u>View Vehicle</u> <u>Component Summary</u>
Job Card Date: 09/12/2008	Job Card Number: 406029	
Repair Service Agent: 116456 MCELVEEN PONTIAC-BUICK-GMC TRUCK, I 117 FARMINGTON ROAD SUMMERVILLE SC 29483-5351 8438716800	Odometer Reading: 20,365 MI Authorization Code:	→ View Vehicle Delivery Information → Investigate Major Assembly History
Transaction Type: ZREGRegular Vehicle Transaction Transaction Expense Category: Warranty Customer Complaint Code: 0000-Converted Claim Job Card Line #: 1 Transaction Adjustmen Labour Op F9709-Drain and Refill Rear Axle Fluid Causal Part Number →See other Parts and/or Net Items	t: Cause Code: 0000-Converted Claims	
Job Card Date: 09/12/2008	Job Card Number: 406029	
Repair Service Agent: 116456 MCELVEEN PONTIAC-BUICK-GMC TRUCK, I 117 FARMINGTON ROAD SUMMERVILLE SC 29483-5351 8438716800	Odometer Reading: 20,365 MI Authorization Code:	
Process Date: 10/03/2008 Transaction Type: ZREGRegular Vehicle Transaction Transaction Expense Category:		

Job Card Date: 07/03/2008

Job Card Number: 117949

Repair Service Agent: 218032 MARATHON CHEVROLET OF NORTH CHARLES 8199 RIVERS AVE NORTH CHARLESTON SC 29406-9238 8435539000

Process Date: 07/18/2008 Transaction Type: ZREG----Regular Vehicle Transaction Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims Labour Op B2298-Roof Lift Off Panel Replacement Causal Part Number →See other Parts and/or Net Items

Transaction Adjustment:

Job Card Date: 07/03/2008

Repair Service Agent: 218032 MARATHON CHEVROLET OF NORTH CHARLES 8199 RIVERS AVE NORTH CHARLESTON SC 29406-9238 8435539000 Job Card Number: 117949 Odometer Reading: 19,427 MI

Authorization Code:

Process Date: 07/18/2008

Transaction Type: ZREG----Regular Vehicle Transaction Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim Job Card Line #: 2 Transaction Adjustment: Cause Code: 0000-Converted Claims Labour Op Z5001-VIP FREIGHT/POSTAGE REIMBURESEMENT Causal Part Number

→ <u>See other Parts and/or Net Items</u>

Job Card Date: 01/17/2007

ZREG----Regular Vehicle Transaction Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim

Process Date: 01/23/2007 Transaction Type:

Job Card Line #: 1

Causal Part Number

Job Card Number: 093499

Repair Service Agent: 218032 MARATHON CHEVROLET OF NORTH CHARLES 8199 RIVERS AVE NORTH CHARLESTON SC 29406-9238 8435539000

Labour Op N2120-Front Side Door Handle Switch Replacement

Odometer Reading: 7,852 MI Authorization Code:

Cause Code: 0000-Converted Claims

→ See other Parts and/or Net Items

Job Card Date: 12/06/2006

Job Card Number: 091641

Repair Service Agent: 218032 MARATHON CHEVROLET OF NORTH CHARLES 8199 RIVERS AVE NORTH CHARLESTON SC 29406-9238 8435539000

Process Date: 12/22/2006 Transaction Type: ZFAT----Field Action Recall Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims Labour Op V1516-06041 - Inspect Roof - No Further Action Required (SMC Roof Already Installed) Causal Part Number

Job Card Date: 12/06/2006

Job Card Number: 091641

Repair Service Agent: 218032 MARATHON CHEVROLET OF NORTH CHARLES 8199 RIVERS AVE NORTH CHARLESTON SC 29406-9238 8435539000 Odometer Reading: 6,300 MI Authorization Code:

 12/22/2006

 Transaction Type:

 ZREG----Regular Vehicle Transaction

 Transaction Expense Category:

 Customer Complaint Code:

 0000-Converted Claim

 Job Card Line #: 3
 Transaction Adjustment:

 Labour Op Y0110-06092 Customer Satisfaction Program - Owner Manual Update

Causal Part Number

8199 RIVERS AVE

8435539000

Process Date:

Job Card Date: 12/06/2006 Repair Service Agent: 218032

MARATHON CHEVROLET OF NORTH CHARLES

NORTH CHARLESTON SC 29406-9238

Job Card Number: 091641

Odometer Reading: 6,300 MI Authorization Code: E

Process Date: 01/12/2007 Transaction Type: ZREG----Regular Vehicle Transaction Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim Job Card Line #: 1 Transaction Adjustment: Labour Op E2147-Stabilizer Shaft Link Replacement - Both Sides Causal Part Number

Cause Code: 0000-Converted Claims

Job Card Date: 05/04/2006

Job Card Number: A27662

Repair Service Agent: 204916 DICK SMITH CHEVROLET INC. 1601 HWY 52 MONCKS CORNER SC 29461-5009 Odometer Reading: 0 MI Authorization Code:

8437618084

Process Date: 05/09/2006 Transaction Type: ZPDI----Pre-Delivery Inspection Transaction Expense Category: Customer Complaint Code: 0000-Converted Claim Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims Labour Op Z7000-Pre-Delivery Inspection - Base Time Causal Part Number

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