



2014 Corvette

CHEVROLET Pre-Delivery Inspection Form

Vehicle Identification Number _____

Dealer/BAC Code _____

Stock # _____ Repair Order # _____

Remove wristwatches, jewelry, cell phones, etc., and cover belt buckles to prevent damage to the vehicle.

Deficiencies must be called to Service Management's attention. Inspect, perform, verify proper operation, assembly, fit and routing of the following.

Initial Preparation:

- Leave door edge protection and other shipping/storage materials on until customer delivery
- Adjust tires to pressures specified on the Certification/Tire Label. Do NOT relearn the Tire Pressure Monitoring System. Record adjusted results.

Temperature: _____ °F °C

Tires: LF _____ RF _____ LR _____ RR _____
Spare _____ (if equipped)

- Install loose shipped parts and all accessories (torque as needed)

Interior:

- Power mirrors (if equipped)
- Seats, all: Check material, operation and that removable seats are properly secured
- Seat belts, all: material, operation, routing and latches
- Displays, gauges, interior and exterior lights

Exterior:

- Doors, locks, all keys/fobs and keyless entry system
- Check child safety door/window locks are in normal (unlocked) position (if equipped)
- Fit/function removable top/panel, convertible top (if equipped)
- Fit/function/retention of parts such as bumpers, moldings, grille, emblems, doors, deck lid, hood, fuel door and cap, tailgate, liftgate and hatches (if equipped)

Under Hood:

- Remote hood release, latch and hood safety latch
- Check condition and charge 12V battery using PDI Mode on the EL-50313 battery tester/charger (Midtronics GR8). Attach print out to repair order. See TSB 03-06-03 -004 for additional information.
- Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts
- Hoses, clamps, pipes, fittings, seals, and gaskets for seepage and proper connection
- Fluid levels: Add as required

Under Vehicle:

- Visually inspect underbody; check all fluid systems for leaks
- Brake/fuel lines secured in clips

Road Test:

ODOMETER:

Before _____ After _____

Before, during and after this test, check all standard equipment, options and accessories for proper operation, as applicable.

Drive on a legal roadway with road conditions permitting.

Evaluate the following:

- Remote start (if equipped)
- Engine Performance: Cold start, idle quality
- Forward Collision Alert, Park Assist front/rear, Ultrasonic Rear Parking Assist Lane Departure Warning, Side Blind Zone Alert, Rear Cross Traffic Alert, Safety Alert Seat, Rear Vision & Rearview Backup Camera (if equipped)
- Front and rear HVAC system controls, blower(s), heater, A/C, front defroster and rear defogger
- Electronic compass for function. Set to correct zone and calibrate (if equipped)
- Regular and steering wheel controls for Infotainment Systems, radio, CD, MP3, Sirius XM, RSA, RSE NAV & Natural Voice Recognition (if equipped)
- Steering wheel – center position
- Steering for leads, pulls, vibration at idle, vibration while driving
- Wipers, delay, RainSense and washers, front and rear (if equipped)
- Brakes for noise, pulls, vibration or shudder at both high and low speeds
- Unusual wind noise
- Unusual noise/vibration/squeak/rattle
- Cruise/adaptive cruise (if equipped)
- OnStar (if equipped)
- White Phone Button - Press & listen for "OnStar Ready" and say "Help" to verify the system responds with the help menu
- Transfer case operation, all ranges (if equipped)
- Transmission shifter, clutch, noise, shift smoothness
- Engine performance: Hot start, idle quality
- Check for MIL, SES, SVS, and any warning lights

Special Inspection Items

- Note** – The vehicle may come with a set of white plastic rings for additional front brake rotor cooling during competitive driving events. They should only be installed by the customer at a Track or Competitive Driving events & **MUST** be removed after the event. Refer to Owner's Manual Driving & Operating additional information.
- Initial Inspection** – Remove the shipping cover for inspection. The cover should be reinstalled to protect the vehicle during storage. Upon customer delivery, fold and offer to the customer.
- NEW Exterior** – (RPO Z51) Use additional air deflectors that **MUST** be installed on the lower control arms. **DO NOT** install a center lower air dam.
- Exterior** – All cars come equipped with an aero cover for the front grill, this can also be used for a vanity plate. It is not intended for use for states requiring a front license plate. A license plate holder is included with vehicles shipped to states that require front license plates
- Final Inspection & Prep** – Do NOT use silicone or wax-based products to clean the interior. Refer to TSB 06-00-89-0291 for details.
- Final Inspection & Prep** – Due to normal daily & seasonal temperature changes, tire pressures **MUST** be rechecked at time of delivery. Consult Tire Loading Label Recommended Cold Tire Inflation Pressure.

Final Inspection & Preparation:

Perform just prior to delivery.

- Interior: Remove protective coverings. Clean as required: seats, headliner, kick panels, carpets, console, instrument panel, moldings and hard trim
- Install floor mats (if equipped)
- Check heated/cooled seats/steering wheel (if equipped)
- Set the NAV system to the correct region (if equipped)
- Exterior wash and dry, preferably by hand or touchless car wash to avoid paint scratches; check for water leaks
- Check paint finish for dents, dings, chips, scratches, or blemishes. Repair.
- Reset fuel economy readings
- Set clock/calendar to local time
- Using a clean cloth, clean the wiper blades using GM Optikleem windshield washer solvent
- Thoroughly clean all glass surfaces, use plain water on interior glass
- Recheck tire pressures (Including spare, if equipped) and 12V battery condition (using EL50313 battery tester/charger in PDI Mode)
- Check Investigate Vehicle History (IVH)** for required field actions (open recall campaigns, service update bulletins, systems software updates)

Certification: I certify that this Pre-Delivery Inspection has been completed by:

Technician (Print Name)

Service Manager (Signature)
File With Repair Order

Date
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Completely Satisfied
New Vehicle Delivery System

2014 Chevrolet Corvette

Vehicle Identification Number _____

Pre-Delivery Inspection (PDI) Date _____

Delivery Date _____

Pre-Delivery Check (Sales consultant performs these checks prior to customer arrival.)

- I reviewed the completed GM Pre-Delivery Inspection form, inspected the body and paint surfaces for fit and appearance, confirmed that all financial paper work is in order (e.g., title/registration, financing, service contract), and prepared the *Disclosure of Non-GM Products* form (if appropriate). The vehicle has been driven on a road test and the battery is fully charged. Sales consultant's initials: _____

Consultation at Delivery

- Present all the glovebox material including: Getting To Know You Guide, Owner Manual & In Brief Section, Convenience & Personalization Guide, Maintenance Schedule, Warranty Information, CUE, IntelliLink, MyLink, Sirius XM Radio & OnStar literature (if applicable).
- Review Roadside Assistance and Courtesy Transportation procedures.
- Provide state-required Lemon Law information, (if applicable).
- Explain the importance of following the GM Recommended Maintenance Schedule and the GM Engine Oil Life System (if equipped). The engine oil and filter must be changed at least once a year.
- Inform the customer that they will be receiving a Purchase and Delivery Satisfaction Survey and, if applicable, a Service Satisfaction Survey so that your dealership can better serve them.
- Advise the customer of a potential follow-up call to ensure that they are completely satisfied with their new vehicle.

Vehicle Presentation with Customer

- Review the exterior of the vehicle to make sure it is clean and damage-free.
- Review the location and operation of important items, including:
 - Hood latch, prop rod, and trunk release (if applicable)
 - Fuel door and fuel cap
 - Spare tire and jack, or tire sealant and compressor kit (as applicable)
 - Remote Keyless Entry (RKE), remote start, manual door release handles, and keyless ignition (as applicable)
 - Procedure for checking all fluid levels (e.g., Diesel Exhaust Fluid (DEF) engine oil, engine coolant, windshield washer fluid)
- Review the interior of the vehicle to make sure it is clean and damage-free.
- Demonstrate all vehicle features and controls using the Getting To Know You Guide, Owner's Manual, "In Brief" section, the Convenience & Personalization Guide or other supplemental information. Customer understanding of the vehicle features and controls is critical to satisfaction with the ownership experience.
 - Discuss operation of the Tire Pressure Monitoring System
 - Assist the customer in setting all personalized, programmable and memory functions, including the Universal Home Remote System (if equipped).
 - Demonstrate the proper operation of seats (both front and rear), steering wheel, mirrors, and adjustable pedals (as applicable).
 - Review the climate control system operation: manual, automatic, dual zone, defog, defrost. Include heated/cooled seats and steering wheel (if equipped).
 - Explain key features of the audio & infotainment systems: clock, radio, CUE, IntelliLink, MyLink, Sirius XM, CD, DVD, MP3, USB, Mass Storage Media (MEM), & navigation. Go to www.gmtotalconnect.com, print phone specific instructions, & demonstrate how to pair the customer's phone to the in-vehicle Bluetooth system (as applicable).
 - Point out safety features such as: Advanced Safety, Driver Awareness, Driver Assist Package(s) safety belts, airbags, child restraints, LATCH system, window lockout switch and rear door security locks (as applicable).
 - Inform customer of the operation of OnStar www.onstar.com/web/portal/home (if applicable). Explain the benefits of OnStar Vehicle Diagnostics and the Dealer Maintenance Notification.
 - Reset the Average Fuel Economy reading in the Driver Information Center (if applicable).

Vehicle Features and Controls – Customer Tips

- Keys, Doors and Windows** – To unlock the doors from inside the vehicle, use the power door lock switch or pull the manual door release on the floor next to the seat. Refer to Owner Manual pages 2-11 & 2-12.
- Keys, Doors and Windows** – To open the trunk, press the button on the key fob, press the release switch on the left side of the IP, or press the touchpad above the rear license plate area on the trunk. Refer to Owner Manual page 2-12.
- Storage** – Demonstrate the storage area behind the radio and the USB plug. Advise owner not to drape cords over the screen as the screen will automatically rise anytime the car is placed into reverse. Anything on top of the screen when it closes can damage the radio or the device. Refer to Owner Manual page 4-1.
- Instruments and Controls** – The accessory plugs in the console are only active while the ignition is turned on. Refer to Owner Manual pages 5-5 & 5-6.
- Instruments and Controls** – The instrument cluster is set to Tour mode when shipped. Demonstrate to the owner how to change the display and set it to their preference. Refer to Owner Manual pages 5-7 thru 5-12.
- Infotainment System** – See the MyLink/IntelliLink Features and Functions Guide or visit chevrolet.com/mylink-vehicle-technology.html
- Climate Controls** – The driver and Passenger can control their areas independently. If the "SYNC" button is depressed the two sides are controlled by the driver's side. Refer to Owner Manual page 8-2.
- Driving and Operating** – Explain the Driver Mode Control knob in the console behind the shift lever does not affect the suspension unless the car is equipped with FE4 Magnetic Ride. Refer to Owner Manual pages 9-38 thru 9-45.
- Vehicle Care** – Explain how to connect the battery maintainer (if equipped). It will only operate in with the accessory plug in the rear hatch area. Refer to Owner Manual page 10-30.
- Vehicle Care** – Explain the Corvette is not designed to go through drive through car washes. Damage to the vehicle, wheels and tires could occur. Refer to Owner Manual pages 10-69 thru 10-71.
- Information** – The Corvette is shipped with a protective cover. This cover can be reused and should be provided to the customer at delivery.
- Information** – Inform the customer about the Manage My Chevrolet Owners Center which requires owners registration: my.chevrolet.com/web/portal/managedmybrand?q=1
- Information** – For Manuals & Videos refer to: chevrolet.com/owners/chevy-manuals/?evar25=chevrolet

Service Introduction and Orientation

- Introduce the customer to Service Department personnel and familiarize the customer with the dealership's Service facilities.
 - Present dealership service benefits (e.g., hours of operation, shuttles, early bird drop-off, after hours pickup, factory-trained technicians)
 - Discuss convenience and competitive pricing for regular maintenance items (e.g., wiper blades, filters, batteries, brakes, tires)
 - Suggest a follow-up visit (e.g., courtesy inspection or New Owner Clinic)
 - Schedule first follow-up visit. Date scheduled: _____

The above items were inspected, explained and demonstrated to my complete satisfaction.

Customer's Signature _____

Date _____

Salesperson's Signature _____

Date _____

Retain a copy of this completed form in the customer's sales file.

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