

RE: Update 5

[Hide Details](#)FROM: jeff@corvettetuners.com

Wednesday, April 11, 2012 6:00 PM

TO: [Gerald Jellema](#)

How dare you file a chargeback for 100% of your bill, over a 600 dollar master cylinder that I warned you about after you first started having issues. I gave you the opportunity to correct it and YOU refused, saying to go ahead with it anyways. "I" held up to my end by working on the car for free, and I am repayed by a chargeback on an Item I told you to REMOVE!!!!

If this chargeback attempt continues, I will not only sue you for the money that has been taken, but for the damages you have caused our company in the process. Your fraudulent chargeback has stopped me from building another customers car. Do not think for one second I will let this happen.

Gerald, I promise you you will not get away with this. You have attempted to defraud the wrong guy.

Jeff Gooss
 Pres/General Manager
 Total Performance Engineering
 7055 Speedway Blvd E-106
 Las Vegas, NV 89115
 702-632-0270 Phone
 702-632-2812 Fax
www.TotalPerformanceEngineering.com
Jeff@Corvettetuners.com

----- Original Message -----

Subject: Re: Update
 From: Gerald Jellema <maxvonj@yahoo.com>
 Date: Mon, February 06, 2012 8:07 pm
 To: "jeff@corvettetuners.com" <jeff@corvettetuners.com>

Jeff:

I continue to have problems with this hydraulic clutch--it will shift when the motor is off, but not when the motor is turned on. If I manually back it up, I can force it into 2nd gear. I will drive it a short distance (about a mile) and then it appears to work perfectly. This is a real concern. Need to hear from you as soon as possible. I also need the number of the McCleod people you talked to and the warranty of the product you installed. My number is 702-426-0499.

Thank You
 Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com>
 To: Gerald Jellema <maxvonj@yahoo.com>
 Sent: Thursday, January 26, 2012 2:53 PM
 Subject: RE: Update

I busted butt as hard as pobbile, and got it done. It is ready to pick up whenever you want.

Jeff Gooss Pres/General Manager Total Performance Engineering 7055 Speedway Blvd E-106 Las Vegas, NV 89115 702-632-0270 Phone 702-632-2812 Faxwww.TotalPerformanceEngineering.comJeff@Corvettetuners.com

----- Original Message ----- Subject: Re: Update From: Gerald Jellema <maxvonj@yahoo.com> Date: Wed, January 25, 2012 5:51 pm To: "jeff@corvettetuners.com" <jeff@corvettetuners.com>

Hi Jeff:

Good new. Cann't wait to experience the newness of the car. I will give the rental back at 3PM tomorrow and have them drive me to your shop after that.

Thank You
 Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com>
 To: Gerald Jellema <maxvonj@yahoo.com>

Sent: Wednesday, January 25, 2012 5:01 PM
 Subject: RE: Update

The car is all back together. I got everything installed today. BUT.. I just fired it up, and I still have 1 small exhaust leak at on the the clamps. So I gotta buy 2 new exhaust bolts tomorrow. That should allow them to clamp down all the way, and seal it up. I was hoping to have it avail to pick up tonight, but It doesnt look like it will happen due to theleak. I will have it ready by mid day tomorrow.

Jeff Gooss Pres/General Manager Total Performance Engineering 7055 Speedway Blvd E-106 Las Vegas, NV 89115 702-632-0270
 Phone 702-632-2812 Faxwww.TotalPerformanceEngineering.comJeff@Corvettetuners.com

----- Original Message ----- Subject: Re: Update From: Gerald Jellema <maxvonj@yahoo.com> Date: Wed, January 25, 2012 12:33 pm To: "jeff@corvettetuners.com" <jeff@corvettetuners.com>

Hi Jeff:

Thanks for the update. Much appreciated. I gather the fluid for the transmission was adequate.

Thank You
 Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com>
 To: Gerald Jellema <maxvonj@yahoo.com>
 Sent: Wednesday, January 25, 2012 12:26 PM
 Subject: RE: Update

The transmission and exhaust are completely out. I'm starting the adjustment and re-install process now.
 Jeff Gooss Pres/General Manager Total Performance Engineering 7055 Speedway Blvd E-106 Las Vegas, NV 89115 702-632-0270 Phone 702-632-2812 Faxwww.TotalPerformanceEngineering.comJeff@Corvettetuners.com

----- Original Message ----- Subject: Re: Update From: Gerald Jellema <maxvonj@yahoo.com> Date: Tue, January 24, 2012 4:28 pm To: "jeff@corvettetuners.com" <jeff@corvettetuners.com>

Hi Jeff:

Thank for the update. I will call the rental agency and reserve the car one more day. Save the receipts--I would like to attach them to my expenses for this car.

Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com>
 To: Gerald Jellema <maxvonj@yahoo.com>
 Sent: Tuesday, January 24, 2012 3:34 PM
 Subject: Update

The parts arrived late this afternoon. The tear down has been slow and tedious, but progressing. I will update you further mid day tomorrow. Being that the parts did not arrive until this afternoon, there is no way to finish tomorrow. Provided everything goes as planned, we will be done on thursday, 6pm. If it is any sooner, I will let you know immediatly.

Jeff Gooss Pres/General Manager Total Performance Engineering 7055 Speedway Blvd E-106 Las Vegas, NV 89115 702-632-0270 Phone 702-632-2812 Faxwww.TotalPerformanceEngineering.comJeff@Corvettetuners.com

----- Original Message ----- Subject: Re: Mustang From: Gerald Jellema <maxvonj@yahoo.com> Date: Sat, January 21, 2012 4:40 pm To: "jeff@corvettetuners.com" <jeff@corvettetuners.com>

Hi Jeff:

No word from you. I would like an update to what is happening with my car. I hope you found the key and that you are doing what you need to do to make it right. My phone number is 702-426-0499.

Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com>
 To: Gerald Jellema <maxvonj@yahoo.com>
 Sent: Thursday, January 19, 2012 1:28 PM

Subject: Re: Mustang

I'm so sorry. I didn't realize I had court in the morning. When I told u to be there at 10, I completely spaced it. I had no way of calling you because your phone number was at my shop. I will be at the shop in about an hour, and will look at it. I'll call you as soon as I get it in. From my Android phone on T-Mobile. The first nationwide 4G network. ----- Reply message ----- From: "Gerald Jellema" <maxvonj@yahoo.com> To: "jeff@corvettetuners.com" <jeff@corvettetuners.com> Subject: Mustang Date: Thu, Jan 19, 2012 12:51 pm Hi Jeff: Tried calling you several times today. Car is not operational. Had it towed to your shop. It is in the back and the key is in the heater vent outside the front of your shop. Problems are many. On the rear right side I have a noise as if something is loose and banging. I hear mostly that noise when I go over a bump. The engine bay has several strange noises. When the car is de-celerating there is a flapping noise--sounds like a card in the spokes of a bicycle. Strange noise when going thru the gears. Speaking of gears, it is much easier to shift when the motor is not on--near impossibly when the motor is running. Solution is either to fix what is defective or scrap the hydraulic clutch for a different one. In talking to several people, they suggest a turbo (70cm) to be added to the car. In doing that they are saying I will get more power and more mileage for my gas. I am inclined to do that. Need to hear from you as soon as possible. Gerald Jellema

From: "jeff@corvettetuners.com" <jeff@corvettetuners.com> To: Gerald Jellema <maxvonj@yahoo.com> Sent: Tuesday, January 17, 2012 2:15 PM Subject: Mustang Hey Gerry, Im not entirely sure if we are going to have the car finished today. We have had the transmission out of the car no less than 8 times. We have spent the better part of the entire day trying to bleed the clutch system. Until this is done, I cant get the rest of the car together. I have no more than 1 hours worth of work once the clutch is finished, but I am currently at a stand still until Mcleod Tech departmentcalls me back. I will email an update in a few hours, but at the rate this is progressing, I dont know if it is going to happen. Jeff Gooss Pres/General Manager Total Performance Engineering 7055 Speedway Blvd E-106 Las Vegas, NV 89115 702-632-0270 Phone 702-632-2812 Faxwww.TotalPerformanceEngineering.comJeff@Corvettetuners.com

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