



VINCENT WILLIAMS <vincent.l.williams@gmail.com>

2000 C5 TUNE

12 messages

Vincent Williams <vincent.l.williams@gmail.com>

Fri, Jan 20, 2012 at 8:22 PM

To: Chuck Mosello <corvette-doctor@corvettes-of-westchester.com>

Chuck,

This is Bigwill from the vette forum. I was supposed to get back with you closer to the new year but have been unable to due to my work deployment schedule. I have a 2000 C5 that I have just installed the vararam intake and upgraded the exhaust to the C5 Z Titanium. Can you please tell me my best option or what you can provide to get the most out of the upgrades and the total cost? I've heard about the stat but I have not been able to have that done yet but if you suggest it then that will definitely be next on the list. If you could give options and cost we will then go from there. Thanks for taking the email. Take care.

Vince (Bigwill_88)

Chuck Mosello <corvette-doctor@corvettes-of-westchester.com>

Fri, Jan 20, 2012 at 8:30 PM

Reply-To: Corvette-Doctor@corvettes-of-westchester.com

To: Vincent Williams <vincent.l.williams@gmail.com>

Hey Vince...

Is the car an A4 or a stick? My advice is my AutoCal Tune package. It's your best option and

Even though the Christmas special expired, you're in the service, so I'll still honor the Christmas

Price.... Stat, tune, Autocal, and shipping....

Let me know when you're ready...

Chuck

Chuck Mosello - CORVETTE DOCTOR
Corvettes of Westchester
37 Old Albany Post Road
Ossining, N.Y. 10562
914-332-0049

www.CORVETTES-OF-WESTCHESTER.com

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This link http://www.corvettes-of-westchester.com/China_Video/

From: Vincent Williams [mailto:vincent.l.williams@gmail.com]
Sent: Friday, January 20, 2012 8:23 PM
To: Chuck Mosello
Subject: 2000 C5 TUNE

Chuck,

This is Bigwill from the vette forum. I was supposed to get back with you closer to the new year but have been unable to due to my work deployment schedule. I have a 2000 C5 that I have just installed the vararam intake and upgraded the exhaust to the C5 Z Titanium. Can you please tell me my best option or what you can provide to get the most out of the upgrades and the total cost? I've heard about the stat but I have not been able to have that done yet but if you suggest it then that will definitely be next on the list. If you could give options and cost we will then go from there. Thanks for taking the email. Take care.

Vince (Bigwill_88)

Vince Williams <vincent.l.williams@gmail.com>
To: Corvette-Doctor@corvettes-of-westchester.com

Fri, Jan 20, 2012 at 8:37 PM

Sorry, its an automatic. What will be the total for that? Thanks again.

-- Sent from my HP TouchPad

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Chuck Mosello <corvette-doctor@corvettes-of-westchester.com>
Reply-To: Corvette-Doctor@corvettes-of-westchester.com
To: Vince Williams <vincent.l.williams@gmail.com>

Mon, Jan 30, 2012 at 2:04 PM

You're gonna love the Automatic tune I do for that car!

Basically, your best option is the AutoCal/TUNE/STAT package with a total cost of about \$700.

We can do the MAIL IN TUNE for \$399. That requires you to remove the pcm and ship it to me, but the

Car is disabled for a few days and you have to pull the pcm yourself and re-install. Plus, there is

no means to datalog the cars performance unless do you the autocal package which is everyone's

best option.

Call me any time if you have any questions.

Chuck

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From: Vince Williams [mailto:vincent.l.williams@gmail.com]
Sent: Friday, January 20, 2012 8:37 PM
To: Corvette-Doctor@corvettes-of-westchester.com
Subject: RE: 2000 C5 TUNE

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VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Mon, Jan 30, 2012 at 3:36 PM

To: Corvette-Doctor@corvettes-of-westchester.com

Thanks Chuck,

I got this after I'd called and place the order earlier today. Looking forward to seeing what power is gained from this. Take care.

[Quoted text hidden]

--

Vince Williams

Vincent <vincent.l.williams@gmail.com>

Sat, Feb 25, 2012 at 6:46 AM

To: "<Corvette-Doctor@Corvettes-Of-Westchester.com>" <Corvette-Doctor@corvettes-of-westchester.com>

Hi Chuck,

I just want to write and check the status on the tune I purchased on January 30th? Look forward to hearing from you. Take care.

Vincent (Bigwill)

Sent from my iPod

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VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Sun, Mar 25, 2012 at 2:06 AM

To: "<Corvette-Doctor@Corvettes-Of-Westchester.com>" <Corvette-Doctor@corvettes-of-westchester.com>

Chuck,

I am writing to cancel my order for the tune that I placed with you on 30 Jan for my 2000 C5 Automatic Corvette. The total for the tune was in the amount of 717.00. The reference number provided on the receipt I received via email was 10.174.5.136-1353176DC5E-2A18FDD7-6CCBB48A. Really thought I would have received and installed it before now and my R&R has come to an end. Let me know if you have any questions. I can be reached at 321-591-2844. Thanks!

Vincent Williams aka (Bigwill_88 on Corvette forum)
57 Idlecreek Lane
Edgewater, MD 21037

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--

Vince Williams

VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Fri, Apr 6, 2012 at 8:28 AM

To: "<Corvette-Doctor@Corvettes-Of-Westchester.com>" <Corvette-Doctor@corvettes-of-westchester.com>

Chuck,

This is Vincent (Bigwill_88) and I am writing because I haven't seen the cancellation for the tune that I requested in the amount of 717.00. I spoke to Joe as you asked and he stated that you would take care of everything when you returned to the office. Chuck if there is anything I need to do to assist you with getting this done do not hesitate to let me know as I want to get this cancellation completed. Thanks!

Vincent (Bigwill_88)

On 3/25/12, VINCENT WILLIAMS <vincent.l.williams@gmail.com> wrote:

> Chuck,

> I am writing to cancel my order for the tune that I placed with you on 30
> Jan for my 2000 C5 Automatic Corvette. The total for the tune was in the
> amount of 717.00. The reference number provided on the receipt I received
> via email was 10.174.5.136-1353176DC5E-2A18FDD7-6CCBB48A. Really thought I
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> end. Let me know if you have any questions. I can be reached at
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> Vincent Williams aka (Bigwill_88 on Corvette forum)

> 57 Idlecreek Lane

> Edgewater, MD 21037

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>> January 30th? Look forward to hearing from you. Take care.

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>> Vincent (Bigwill)

>>

>> Sent from my iPod

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>> On Jan 30, 2012, at 2:04 PM, "Chuck Mosello" <

>> corvette-doctor@corvettes-of-westchester.com> wrote:

>>

>> You're gonna love the Automatic tune I do for that car!****

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>> cost of about \$700. ****

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>> We can do the MAIL IN TUNE for \$399. That requires you to remove the pcm
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>> no means to datalog the cars performance unless do you the autocal
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>> best option.****
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>> Call me any time if you have any questions.****
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>> Chuck****
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>> ** **
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>> Chuck Mosello - CORVETTE DOCTOR
>> Corvettes of Westchester
>> 37 Old Albany Post Road
>> Ossining, N.Y. 10562
>> 914-332-0049 ****
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>> *Sent:* Friday, January 20, 2012 8:37 PM
>> *To:* Corvette-Doctor@corvettes-of-westchester.com
>> *Subject:* RE: 2000 C5 TUNE****
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 > Vince Williams
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 Vince Williams

Chuck Mosello <corvette-doctor@corvettes-of-westchester.com>
 Reply-To: Corvette-Doctor@corvettes-of-westchester.com
 To: VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Sat, Apr 7, 2012 at 8:25 AM

We now have your address and that's all we need.

Credits take a few days to go back thru the system as they check credits

For fraud very carefully....

Give it a few days.

Chuck

Chuck Mosello - CORVETTE DOCTOR
 Corvettes of Westchester
 37 Old Albany Post Road
 Ossining, N.Y. 10562
 914-332-0049
www.CORVETTES-OF-WESTCHESTER.com

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 This link http://www.corvettes-of-westchester.com/China_Video/
 P Please consider the environment before printing this e-mail, Thank you!
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VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Sat, Apr 21, 2012 at 9:44 AM

To: Corvette-Doctor@corvettes-of-westchester.com

Chuck,

I need a status as to this cancellation and return of the 717.00 to my credit card. I need to have this credit back ASAP. I feel that it has been more than enough time for this to take place. This transaction has been going on since Jan 30, when I placed the order, and the cancellation request on 2 April due to me not having the tune for which I was paying. It is now the 21st of April and you have to agree that I have been more than patient with this. I ordered numerous parts for my C5 during this time frame and received them with no problem and was expecting the same customer service from your establishment. Chuck I need you to get back to me within the next 5 business days with the results. Thank you.

[Quoted text hidden]

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Vince Williams

Chuck Mosello <corvette-doctor@corvettes-of-westchester.com>

Sat, Apr 21, 2012 at 8:56 PM

Reply-To: Corvette-Doctor@corvettes-of-westchester.com

To: VINCENT WILLIAMS <vincent.l.williams@gmail.com>

Joe should have taken care of this for you already... The ONLY reason it might not have gone thru is that we need your credit card information

To process it. We DO NOT save customer's credit card info. Please call my office Monday morning and give Joe your info and I will do it personally.

DO NOT e-mail me your CC info. Please call us at 914-332-0049.

Chuck

Chuck Mosello - CORVETTE DOCTOR
Corvettes of Westchester
37 Old Albany Post Road
Ossining, N.Y. 10562
914-332-0049

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From: VINCENT WILLIAMS [mailto:vincent.l.williams@gmail.com]

Sent: Saturday, April 21, 2012 9:45 AM

To: Corvette-Doctor@corvettes-of-westchester.com

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VINCENT WILLIAMS <vincent.l.williams@gmail.com>
To: Corvette-Doctor@corvettes-of-westchester.com

Sat, Apr 21, 2012 at 9:38 PM

Chuck,

I called and gave Joe my CC information the day after you asked me to call your office. I was told before that you all had my address, which is what you needed, to get this done when I emailed asking this same question after I had spoken to Joe. This information has been passed to Joe earlier and to tell you the truth I am starting to not feel comfortable with giving my cc'd information over and over again. We need to get this done! Shouldn't be this difficult!!

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Vince Williams